



BUSINESS PROCESS MANAGEMENT BRINGS AGILITY, FLEXIBILITY TO ENTERPRISE OPERATIONS, SAYS CSC RESEARCH PAPER

SAN DIEGO - June 06, 2001 - Business process management (BPM) offers companies tangible opportunities to focus on core competencies and collaborate successfully with customers, partners and suppliers, according to a paper released today by Computer Sciences Corporation (NYSE: CSC) at a meeting of the Business Process Management Initiative (BPMI.org). CSC is a leading global provider of information technology (IT) consulting, systems integration and outsourcing services.

The paper, "Business Process Management: A Possible Future Scenario of How We Could Close the Gap Between Business Intent and Execution," represents insights gained from establishing more than 100 e-marketplaces, as well as from interviews with clients across multiple industries. This research constitutes the information technology industry's first attempt to offer a specific example of how business processes can be revolutionized through business process management systems (BPMS) and business process modeling language (BPML).

Using a hypothetical scenario in the business logistics industry, CSC demonstrates how organizations can use new technology and a standardized BPML to free themselves from the limitations of legacy systems and capitalize on multi-party collaboration. By focusing on business process, rather than IT compatibility, companies can conduct mission-critical activities inside their organizations, while establishing strategic external partnerships with a network of experts for non-core processes.

"Business processes have been a concern for more than a decade," said Howard Smith, chief technology officer of CSC Europe, and co-author of the paper. "What has changed is our ability to harness advancements in technology, including BPML and BPMS, to streamline the seven basic process capabilities: discovery, design and redesign, deployment, execution, maintenance, optimization and analysis." Doug Neal, research fellow with CSC Research Services, collaborated on the paper with Smith and with Nigel Green, a CSC e-business strategist. Founded in 1976, CSC Research Services is a global organization that explores and evaluates the latest IT trends, technologies and best practices for competitive advantage. Its staff has advised executive management for nearly 25 years.

Smith was elected today to serve on the board of directors of BPMI.org. An independent organization, BPMI.org exists to develop open specifications for the management of e-business processes across multiple applications, corporate departments and business partners, behind the firewall and over the Internet. Since joining BPMI.org as a founding member in August 2000, CSC has been an active contributor to the development of BPML, which provides a standard way to represent end-to-end business processes, allowing direct deployment, management and transformation of these processes among multiple business partners and enterprise applications.

"I am honored to serve on the BPMI.org board of directors, and look forward to contributing to the BPM revolution led by CSC and more than 100 BPMI.org members," said Smith.

A copy of the CSC paper is available at: www.cscresearchservices.com/process

About CSC

Computer Sciences Corporation, one of the world's leading consulting and IT services firms, helps clients in industry and government achieve strategic and operational results through the use of technology. The company's success is based on its culture of working collaboratively with clients to develop innovative technology strategies and solutions that address specific business challenges.

Having guided clients through every major wave of change in information technology since 1959, CSC combines the newest technologies with its capabilities in consulting, systems design and integration, IT and business process outsourcing, applications software, and Web and application hosting to meet the individual needs of global corporations and organizations. With nearly 68,000 employees in locations worldwide, CSC had revenues of \$10.5 billion for the twelve months ended March 30, 2001. It is headquartered in El Segundo, California. For more information, visit the company's Web site at www.csc.com.

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